

PCN-2024-02

ADVANTECH

Notification Date: August 5, 2024
Effective Date: September 9, 2024

PRODUCT CHANGE NOTIFICATION

Default Password Change

Product Identification

Affected Products:

- **SmartStart** (SL305),
- **SmartFlex** (SR300, SR304, SR308, SR310),
- **ICR-2000, ICR-2400, ICR-2500, ICR-2600, ICR-2700, ICR-2800, ICR-3200, ICR-4100, ICR-4200 and ICR-4400** product families.

Change Description

Detailed Description of the Change: The format of unique passwords for default user is being changed. Previously, the format was `Pxxxxxxxxh`, where the middle part was a number derived from the product serial number. The new password will have the same length but all characters will be generated randomly. Additionally, a new barcode containing the password will be printed on the product label. See the figure below for a comparison of the product label before and after the password change.

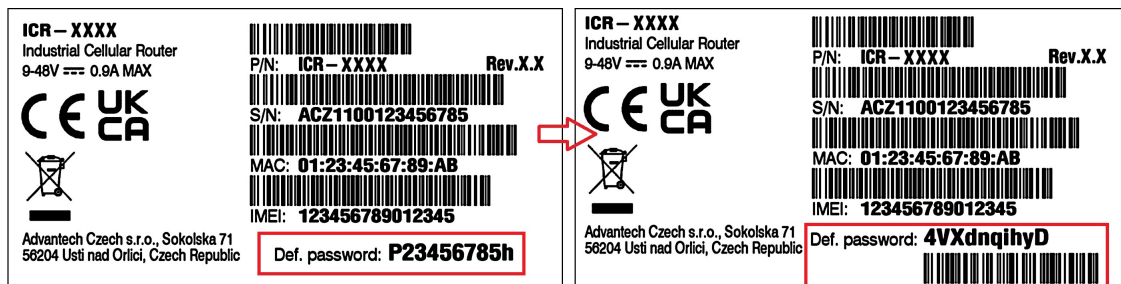


Figure 1: Password on the Product Label

Note: The default user is typically `root` or `admin` for some products.

Anticipated Impact on Fit, Form, and Function: From the effective date, the affected products will be produced with the new password format.